Making marine insurance claims processing simple & easy
Global Problem

• $50 billion of cargo is stolen annually with Foods and beverages targeted the most in 2018.

• Supply chain security is very critical to companies and countries with entire truckloads or containers represents 74% of all cargo thefts.

• Illicit activities such as people trafficking, and smuggling is on the rise.

• Lack of cargo visibility is causing millions in delays and mis deliveries in supply chains.
Container Seals removal and tampering
Container Cargo Damage

- Broken container doors
- Dented and scratched container
- Container doors with worn rubber seal
- Water ingress through hole in container

Damage may not be discovered until cargo arrives at the receiver warehouse.
Solution

Early detection and Automated notifications

Alerts when there is cargo tampering and cargo damage at land and sea sending notifications to insurers, exporters, importers, carriers, haulage drivers, port and customer authority.

24-hour cargo visibility

Hourly GPS tracking from your computer or mobile with real-time end-to-end shipment visibility and predictive insight.

Smart IoT seals

Cheap and reliable security seals for global logistics and supply chains.
Smart security container Seals

- **Smart IoT seal** for logistics and supply chain security.
- **24-hour cargo track and trace** with hourly GPS tracking from your computer or mobile.
- **Early detection** of cargo tampering and cargo damage.
- **Automated notifications** to insurers, exporters, carriers, haulage drivers, port and customer authority if cargo is tampered with.
Container Scanning Module

- **The pre-shipment scanning** improves the identification of container damage at port before loading for the sea leg reducing and preventing larger claims.

- **Automated notification** of container damage to insurers, exporters, carriers, haulage drivers, port and customer authority via push notifications.

- **Artificial Intelligence** integrated module will generate an initial estimation of claims costs, speeding up the estimation process by 30% and currently outperforms human adjusters for precision.

- **Automated claims management**, cargo and container damage claims will be integrated into the Naxxar automated marine insurance claims management platform.
Cargo Claim (ID0001001055C)

Status: Created
Case Owner: Jonathan Sam

Overview

Policy Holder
Name: Music World
Insuance Policy Number: ED0123445
Phone: +44 (0) 2 507037932
Email: imports@musicworld.co.uk
Address: Guildhall Square, Portsmouth PO1 2AB

Details of Loss/Damage
Date and time of incident: 24/11/2019
Address: Hampshire industrial park, Portsmouth PO7 6FL
Incident statement:
40' container said to contain 1500 boxes of musical equipment was opened to discover that there was water damage. More than 830 boxes had full water damage.
All shortage claims must have the mate's receipt, bill of lading and commercial invoices if not it would be rejected.

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Diagram:
- **Settled**
  - Expires
- **Approved**
  - Expires
- **Rejected**
  - Expires
- **Pending**
  - Expires
- **Evaluated**
  - Expires
- **Approval of Request**
  - Expires